

# GOVERNMENT OF ALBERTA COVID-19 RECORDS APP

*AB Covid Records Verifier* is the only official app approved to scan Alberta vaccine record QR codes to ensure they are authentic. If the record is valid, the app will display a green checkmark and the person's legal name and date of birth.

Download the app for free from <u>Google Play</u> or the <u>App Store</u>. Update your app when new versions are released to ensure it is operating properly.

- Compatible tablets and mobile devices must run iOS 13 or Android 8 or higher.
- The app requires permission to access your device's camera.
- Internet access is not required when scanning QR codes.
- Multiple devices can scan QR codes at the same time to handle large crowds.

#### Resources

- How to use the AB Covid Records Verifier app.
- About the QR verifier app.

### Scan Alberta Vaccine Records

At this time, the verifier app can only scan QR codes from Alberta COVID Records.

For out-of-province, First Nation, Military, or international records, manually verify the printed information on their record and ensure their name and birthdate matches their ID.

### Scanning Tips

- Scanning from a phone: Have the individual turn up the brightness on their phone and zoom into the QR code.
- Scanning from the paper: The record might not scan if damaged, folded across the QR code, or if printed in small scale or low quality. Manually verify information on the printed portion of the record or ask the employee to download a new record from <u>alberta.ca/CovidRecords.</u>
- Scanning multiple records: Click "scan next" before going to the next person.

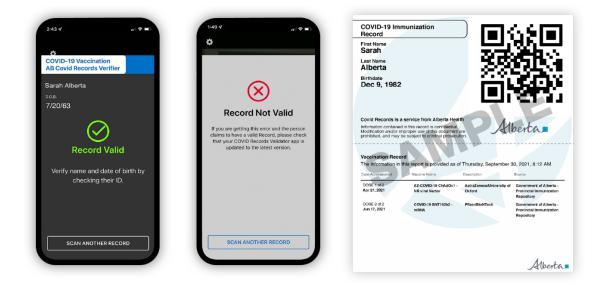
### **Record Valid Message**

• Individual vaccine record meets all requirements. <u>Check name and birthdate</u> against their ID to verify identity.

#### **Record Not Valid Message**

- The individual may not yet meet the vaccination requirements.
- If the individual received three doses and you're using an iOS device, an <u>updated</u> <u>app</u> is now available to fix issues when scanning records of people who've had three doses.
- If the individual feels there is a mistake, they can try downloading a new record from <u>alberta.ca/CovidRecords.</u>

• An individual must be denied entry if they are not able to show proof of vaccination, a negative COVID-19 test taken within the previous 72 hours, or a medical exemption.



# Verify Identity

- Schools must verify the identity of individuals 18 and older by ensuring the name and birthdate on their proof of vaccination record matches their ID to allow entry.
- Examples of accepted personal identification include (photo ID not required):
  - birth certificate
  - citizenship card
  - driver's license
  - government-issued employee identification card
  - health care card
  - Métis card, Treaty card or Inuit status card
  - passport
  - permanent resident card
- If the individual's name or birthdate is incorrect, they must correct it using the steps listed in the help section above.

## **Protect Privacy**

Verifier app

- The verifier app only scans the information contained in the QR code (name, birthdate, vaccination status), it does not have access to any other personal or health information.
- No data, personal information, or analytics will be collected or stored in the app or on the device used to scan QR codes. Read the full <u>privacy statement.</u>

### Saving records for re-entry

• Contractors and employers should obtain legal advice if they wish to save

vaccination records to maintain a list of individuals who can enter and re-enter a facility without showing proof of vaccination each time.

• Personal health information should not be stored onsite.

# **Technical Support**

If you have other issues or questions that cannot be resolved using the tips listed above, contact Alberta COVID Records Support.

Hours: 7 am to 7 pm (Monday to Friday) and 9 am to 5 pm (Saturday and Sunday) Toll-free: <u>1-888-527-1224</u> Email: <u>Covid19Record@gov.ab.ca</u>

## Paper/Electronic Records of Vaccinations

Individuals can print off the paper copy of their QR code record by visiting: <u>https://covidrecords.alberta.ca/home</u>

Additionally, printable versions of vaccination records can be accessed by setting up an account with myHealth Records at: <a href="https://myhealth.alberta.ca/myhealthrecords">https://myhealth.alberta.ca/myhealthrecords</a>

From the dashboard in MyHealth Records, proceed to My Personal Records and navigate to the Immunizations portion of the website. There is an option to <Print Immunizations>, where printed copies of all immunizations are available.

### Vaccine records accepted in Alberta

- 1. <u>Alberta vaccine record</u> with QR Code will be the only valid Alberta proof of vaccination.
- 2. Other accepted forms of proof of vaccination may include:
  - Other provincial vaccine records
  - First Nation vaccine records
  - Canadian Armed Forces vaccine records

Note: You will need to get a new <u>vaccine record</u> every time you get another dose.